

DESIGNA HOSTED SERVICES - CONTROL CONTROL CENTRE

All-in-one platform for the day-to-day operation of parking management systems

The web-based solution offers all the required functions for professional parking management - fully integrated in one place yet accessible from anywhere via the Internet!

All the information you need to answer customer questions promptly is available at a glance.

With the help of the DESIGNA HS CONTROL CENTRE, interregional parking spaces can also be managed together using just one software solution.

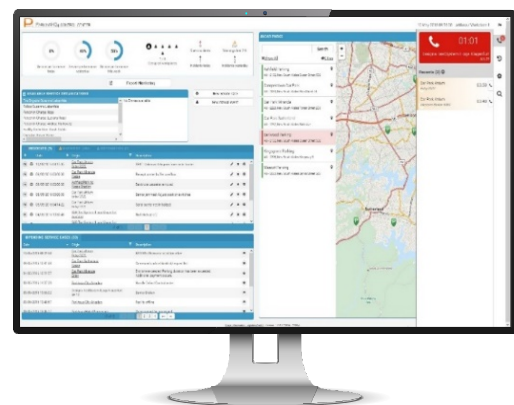
FEATURES

- Browser application ideally adapted to the remote operation of parking spaces
- Remote access to the DESIGNA system enables control via the Internet at any time
- Individually tailored workflows and scalable architecture
- Operating personnel receive up-to-the-minute car park data and device status updates in real time
- Quick response to customer questions
- Monitoring and direct control of devices
- Dashboard for visualising KPIs
- Analysis and classification of alarm messages and events
- Web-based application that can be operated via any Internet browser
- Interface for integrating several car parks
- Full-scale integration of DESIGNA applied intercoms (DESIGNA VOIP and Commend/Schneider Intercom) in the software and its processes
- Multilingual (standard languages GER, ENG, FRA)



EVERYTHING AT A GLANCE

- Dashboard for performance display of the KPIs
- Car park overview, including connection to an interactive map
- Display of connected devices with status, details and history of previously executed device events
- Intercom call acceptance and call history
- Event and alarm overview
- Display of parking occupancy and counting by type of card
- Integrated workflow engine for identification and elimination of incidents



FUNCTIONS

Dashboard with KPIs

Display of current KPIs:

- Service performance
- Workstations
- Status of received incidents and alarms



Intercom

In combination with a workstation:

- Acceptance of intercom calls and direct switching to the device view
- Call management and history



Monitoring

- Car park overview on an interactive map
- Device overview
- Event and alarm overview

Device status and actions

- Display of device details, e.g. pay station fill level
- Direct control of the individual devices through specific actions, e.g. barrier opening/closing, creating replacement tickets, creating lost tickets
- Live streaming of integrated cameras

Event and alarm overview

Overview of events being processed

- Device and car park-related incidents
- Classification: Status, alarms, information

Event management

Extensive event management is available for incidents assumed by operating personnel:

- Event details with status display
- Event search
- Event history

Search

Integration of an extensive central search function, e.g. searching for licence plates, ticket numbers, customers, RFID, contract numbers

Documents

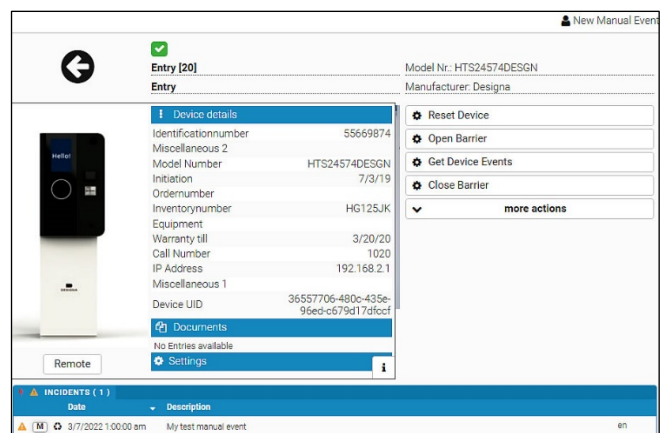
Option of storing documents in PDF format, e.g. operating instructions; work instructions and contact details of operating personal

Display of parking occupancy

- Parking occupancy
- Requesting counter readings by type of card

Master data management

- Central database for managing master data (system, device)



OPTIONALLY EXTENDIBLE

- Interface to DESIGNA HS BUSINESS PREBOOKING
- Interface to DESIGNA HS BUSINESS CONTRACT & FREQUENT PARKER
- Monitoring and live image display from surveillance cameras

SYSTEM REQUIREMENTS

- ABACUS system, version x21 or higher
- Secure connection to DESIGNA HOSTED SERVICE DATA CENTRE.

CONTACT

DESIGNA Verkehrsleittechnik GmbH
 Faluner Weg 3
 24109 Kiel, Germany
 info@designa.com
 T: +49 (0) 431 5336-0
 F: +49 (0) 431 5336-260